

What's Happening When

Thursday, February 28

What happens

TruChoice offices open regular hours—8:30 am to 5:00 pm After 5 pm--

Online banking, mobile banking, phone and text banking will go offline.

Debit and credit cards will work normally for most members.

Cards will have adjusted limits March 1-3, so if you're planning a major purchase during this time, please contact us by February 28 at 207-772-0808 or trufcu@trufcu.com.

How to prepare

- Complete all online and mobile transactions before 5 pm.
- For your reference, print out recent online banking account history, recurring payments or transfers and alerts you have set up.
- **Bill pay users**: print out your payee account information (name, address and account number), payment history and future scheduled payments.

Friday, March 1

What happens

All branches are closed until 8:30 am, Monday, March 4

Monday, March 4

What happens

- All branches are open normal hours
- TruAccess call center is open normal hours
- Online banking, text banking & phone banking services available.
- Mobile Banking users: Please check <u>www.trufcu.com/StrongerTru</u> to confirm when mobile banking is available for re-enrollment. Android and Apple must approve the new app, which should happen by March 8.
- Bill Pay is available—see http://www.trufcu.com/TruBillPay for special instructions.

