

## Enrolling in our TruAccess Online Banking System

**\*\*please note: our website uses cookies and pop-ups. If your internet settings have these blocked, you will need to unblock them before proceeding\*\***

1. To enroll in our online banking system, go to our homepage: Trufcu.com
2. In the top right hand corner, where it says 'Online Banking', choose the 'enroll now' option.
4. Please enter your member number and social security number as requested. When entering your social security number make sure to leave out any dashes or spaces. You will also need to enter your requested 'Login ID'. The ID needs to be at least 6 characters, and it cannot be, or include, your member number or your ssn.
5. On the next page you will see "Login ID" and "Password." Please enter your new Login ID and leave the "Password" entry blank, then check off the box underneath the "Login" button that is labeled "I am a first time user." Select "Login."
6. You will arrive at a page labeled "First - Time User Enrollment - Secure Identification." At this point you have to request a secure access code, a six digit numerical code that will be delivered to you for you to input on the next screen for security purposes. Select which method of delivery you would like to use to receive this code, then hit submit.
7. After you have received your secure access code, enter it in the box on the next page.
8. Select "I accept" regarding the terms and conditions. If you do not accept, you will not have access to our Online Banking System.
9. This will bring you to "Step Two: Create your Online Profile". Scroll down to the bottom of the screen and select "Submit."
10. The next page should prompt you to select a password. The password must be at least 8 characters and include at least 1 uppercase letter, 1 lowercase letter, 1 number and 1 symbol. Enter a password and confirm it by typing it a second time in the second data box. Select "Submit."
11. On the next page you can choose to either "Activate this computer for later use" or "Give me one-time access only (do not activate this computer)." If this is a computer you will use on a regular basis to access your account, select "Activate this computer for later use" so you won't be required request a secure access code every time you log in. If you would just like to use this computer once to access your account, select "Give me one time access only."
12. You should then have access to your account information and the rest of our TruAccess Online Banking services.

Thank you for establishing an account through the TruAccess Online Banking System!