

LOGGING IN CAUSES ME PAIN!

How to avoid getting a new security code every time you log in:

If you find you have to get a new security code every time you log in, it's because your computer doesn't like to hold onto cookies.

Here is how you get a use-as-often-as-you-like code.

1. In online banking, click on Security in the blue menu
2. Click on the Challenge Code tab at the top
3. Choose a challenge code – just make sure it meets the guidelines on the right
4. Click Submit Challenge Code

The next time you log in, instead of requesting a security code, choose to use your challenge code. ▶