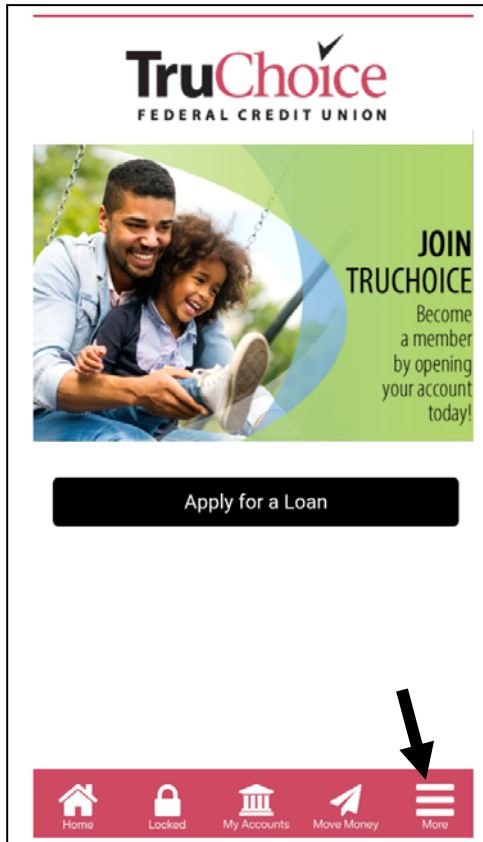


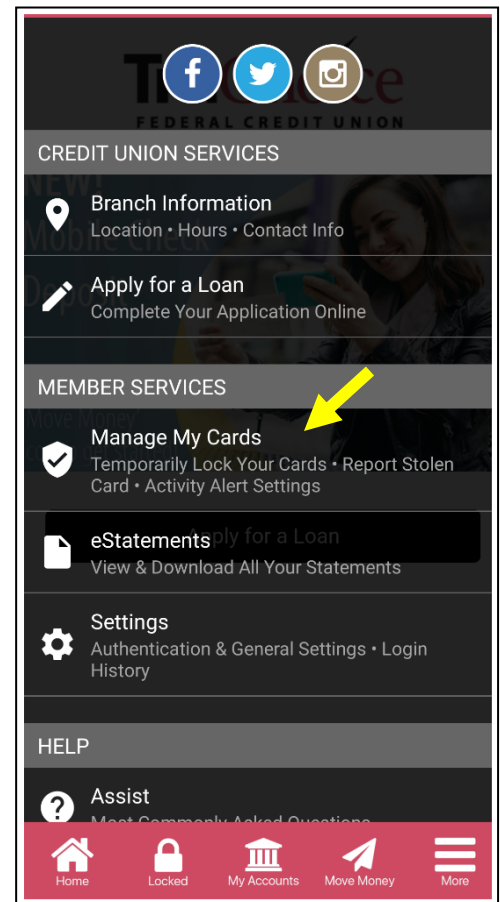
Ever misplace your debit or credit card and wish you could lock your card just until you're sure you have it? Now you can!

With TruChoice's Card Control feature, you can turn your credit and debit cards on and off instantaneously using our Mobile App.



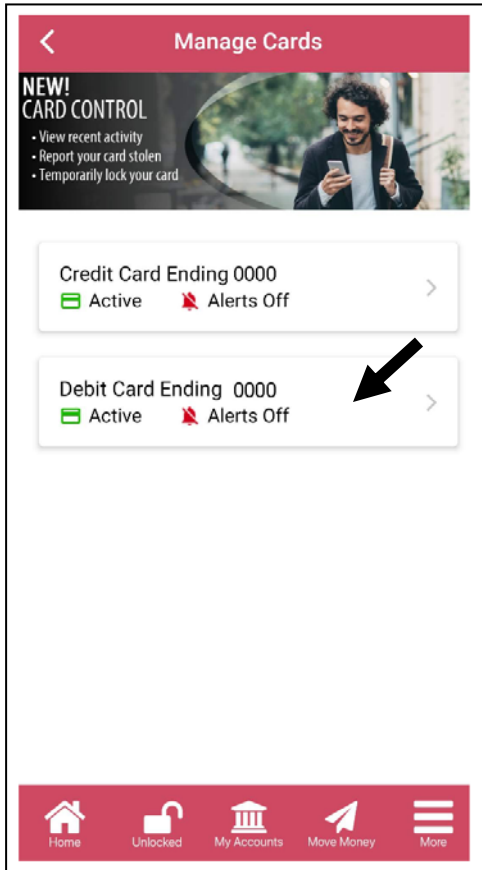
Step 1.

Open the Mobile App on your phone and sign in. Click on the three bars icon in the bottom right hand corner labeled 'More.'



Step 2.

Under *Member Services* click on the label 'Manage My Cards.'

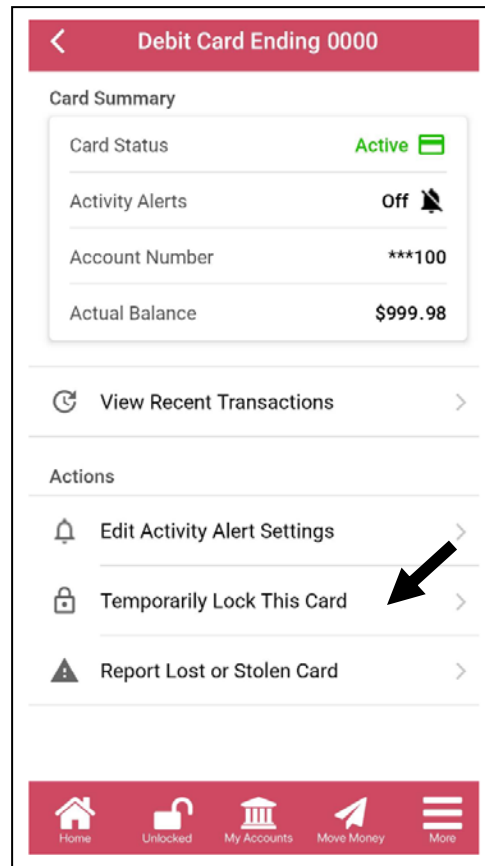


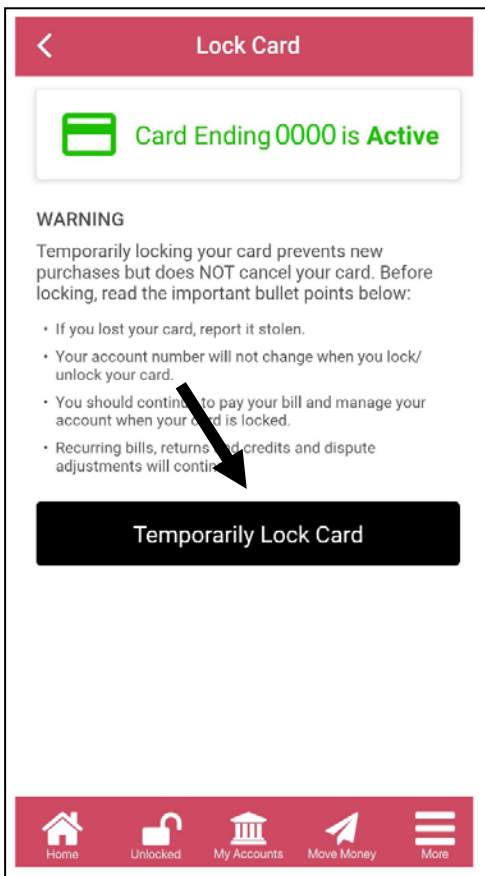
Step 3.

From here, you will get a new screen with all the cards associated with your member number. Click the card you want to control. If you would like to lock more than one card, you will have to do them one at a time simply by going back to the 'Manage My Cards' screen.

Step 4.

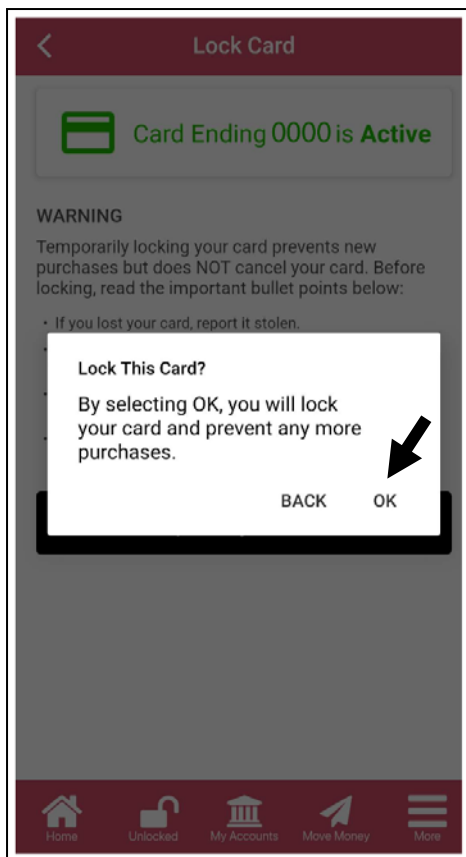
You will then proceed to a screen that tells you the status, balance, next payment, etc. Below the *Card Summary* table, under *Actions*, Click on the 'Temporarily Lock This Card' option.





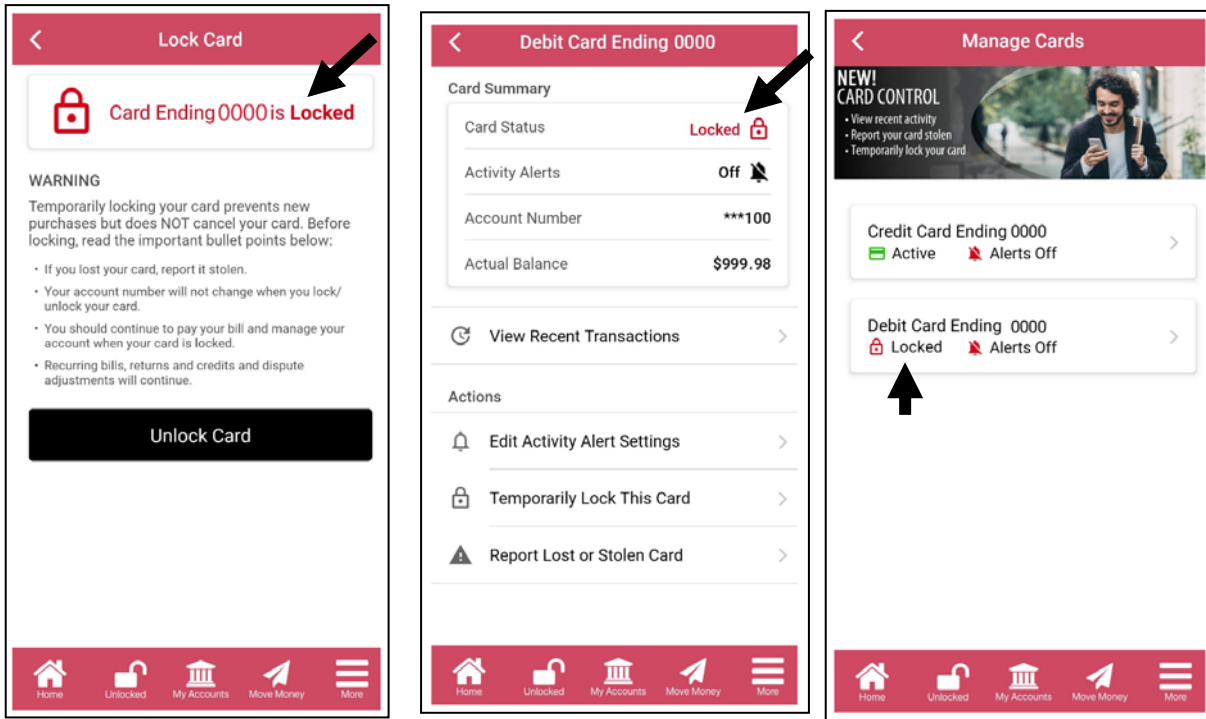
Step 5.

On the next screen, it will show you a warning with terms. Click the black 'Temporarily Lock Card' button to proceed in locking the card.



Hit 'Ok' when you see the pop-up.

Step 6. Once you have locked your card, the status will be displayed like this:



To unlock a card, simply follow the same process and select 'unlock.'

You will receive an email letting you know anytime your cards have been locked or unlocked.

Card Control is currently only available on the TruChoice Mobile App.